

Student Satisfaction Survey 2025

Survey Component	2023	2024	2025
Overall Student Satisfaction Level	4.40/5.00	4.29/5.00	4.38/5.00
Standard and quality of Student Support Services	4.35/5.00	4.30/5.00	4.32/5.00
Physical Facilities and Infrastructure	4.40/5.00	4.28/5.00	4.17/5.00
Effectiveness of Communication	4.35/5.00	4.28/5.00	4.36/5.00
Student Satisfaction with Recruitment Agents	4.45/5.00	4.25/5.00	4.19/5.00
Adequacy, accessibility and quality of teaching learning resources and the school environment	4.30/5.00	4.27/5.00	4.39/5.00
Academic Staff Performance, ie. Quality of teaching	4.40/5.00	4.28/5.00	4.54/5.00
Pre-course counselling experience of students	4.35/5.00	4.17/5.00	4.35/5.00
Assessment methods and frequency	4.35/5.00	4.31/5.00	4.46/5.00