

Student Satisfaction Survey 2022 - Results

S/N	Survey Components	FY2020	FY2021	FY2022
a	Overall Student Satisfaction Level	4.75/5.00	4.55/5.00	4.49/5.00
b	Standard and quality of Student Support Services	4.50/5.00	4.61/5.00	4.49/5.00
c	Physical Facilities and Infrastructure	4.46/5.00	4.68/5.00	4.40/5.00
d	Effectiveness of Communication	4.63/5.00	4.45/5.00	4.45/5.00
e	Student Satisfaction with Recruitment Agents	4.60/5.00	7.19/10.00	7.19/10.00
f	Adequacy, accessibility and quality of teaching learning resources and the school environment	4.48/5.00	4.42/5.00	4.40/5.00
g	Academic Staff Performance, ie. Quality of teaching	4.45/5.00	4.55/5.00	4.60/5.00
h	Pre-course counselling experience of students	4.60/5.00	7.19/10.00	4.42/5.00
i	Assessment methods and frequency	NA	4.73./5.00	4.50/5.00

2022 Strategic Plan KPI target was 4.2/5.0